**Chester Lion**   
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**EDUCATION**

Widener University Chester, PA

**Bachelor of Science in Engineering** May 2020

Major: Mechanical Engineering GPA: 3.35

**Highlighted Coursework** - Computational Methods (Programming), ENGR Graph and CAD

**WORK EXPERIENCE**

**Penteledata** Palmerton, PA

*Technical Support Representative* Jan 2015 – Jun 2016, Jun 2017- Aug 2017

* Troubleshot data transport services for residential and commercial customers throughout the greater Pennsylvania and New Jersey regions
* Communicated with customers to visualize the issues they were experiencing; maintained a professional tone and complied with HIPAA regulation
* Collaborated with management and coworkers to resolve complex network, antivirus and program problems
* Recorded and organized detailed notes of operations and procedures for future technicians to assist customers

**VOLUNTEER EXPERIENCE**

**Habitat for Humanity** Wilmington, DE

*Construction Volunteer*  April 2018

* Improved a community by constructing a fence and restoring a vacant lot
* Delegated tasks to group members and instructed separate teams to achieve a common goal
* Educated locals about project plans and information regarding the organization; addressed concerns when necessary

**Special Olympics** Chester, PA

*Swim Meet Volunteer*  May 2018

* Established a positive, competitive environment promoting individual success
* Provided attentive assistance to people with disabilities, helping them compete safely

**Soccer for Success**

*Soccer Coach Volunteer*

* Taught the basic motor skills of soccer to encourage 15+ athletes with disabilities
* Helped participants build social skills and relationships with one another

**LEADERSHIP AND ACTIVITIES**

**Oskin Leadership Institute, Widener University** Sept 2016 - Present

*Pursuing Leadership Certificate*

* Attend educational presentations on leadership involving adversity and ethics
* Develop a leadership style through group work and interaction with peers

**Widener Men’s Soccer** Aug 2016 - Present

*Division 3 Student Athlete*

* Schedule time effectively to commit 12+ hours per week while maintaining strong academics

**SKILLS**

**Languages:** Trilingual -English, Portuguese, Spanish

**Operating Systems:** DOS, Windows – XP through Windows 10, Mac OS-10.X, IOS 4 and above, Android – version 4.4 and above

**Applications:** MATLAB, Autodesk Inventor, Microsoft Suite, Express, Windows Mail/Windows Live Mail, Mac Mail