Title: Docking Station Reset Procedure

Task:

This procedure will reset a Dell Docking Station that is not working properly. It is a first step in troubleshooting.

Instructions:

1. Disconnect the USB-C cable from the computer.
2. Unplug the AC power from the WD19 series dock.
3. Drain any remaining power to the docking station by holding the power button for 30 seconds.
4. Connect the AC power to the docking station.
5. The docking station LED on the power button blinks three (3) times.
6. Connect the USB-C cable to the computer.